

# HOW WE'RE PERFORMING

## Complaints

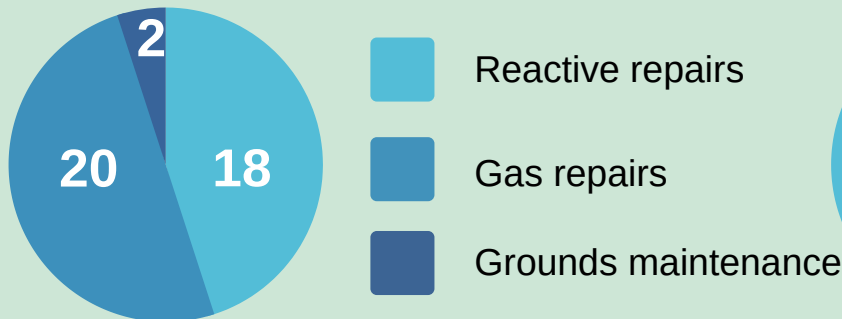
1st July 2021 to 30th September 2021

### Total number of complaints

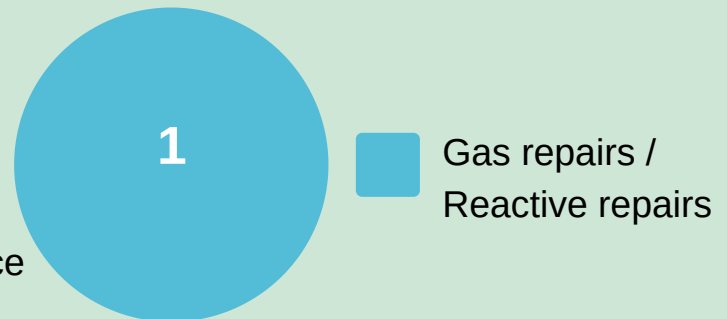


### Complaints by service area

#### Quick and informal resolutions:



#### Formal complaints, stage one:



### Formal complaints

