

HOW WE'RE PERFORMING

Complaints

1st October 2021 to 30th December 2021

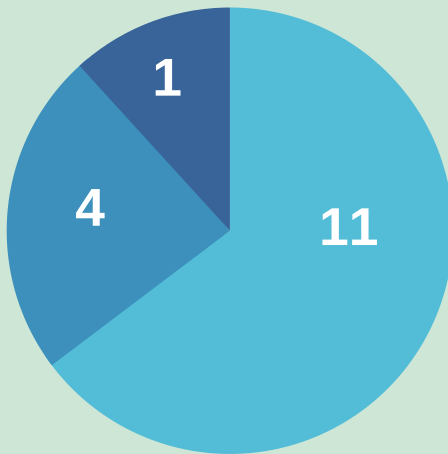
Total number of complaints

16

- 16 Quick and informal resolution
- 0 Formal complaints, stage one

Complaints by service area

Quick and informal resolutions:



- Reactive repairs
- Gas repairs
- Grounds maintenance