

HOW WE'RE PERFORMING

Complaints

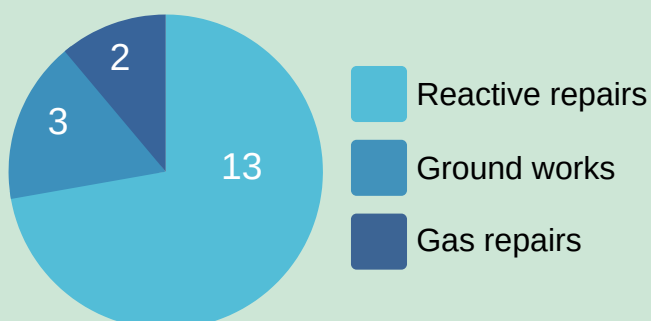
1st April to 30th June 2022

Total number of complaints

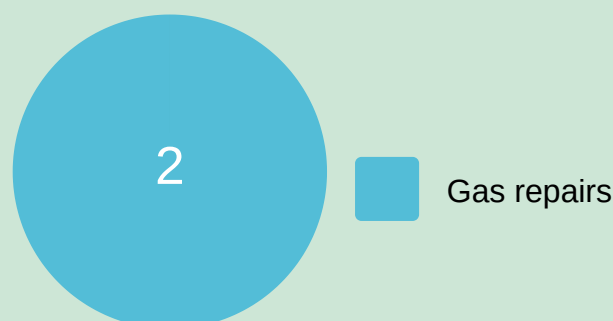


Complaints by service area

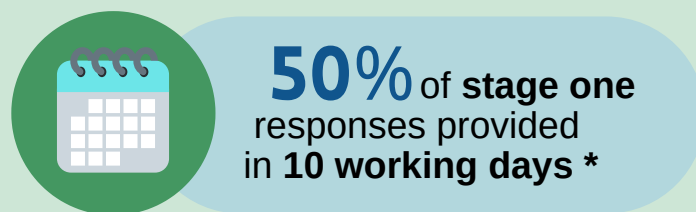
Quick and informal resolutions:



Formal complaints:



Formal complaints



*The resident agreed to an extension due to them having covid and the work could not take place